

Subscription Election Form

Clerk's Init: _____ DATE: _____

1. TELEVISION / INTERNET / MOVIE SELECTION

☐ **AUTO PAY**

Please check box(es) and circle that applies

☐ I **ONLY** want CDM Television service delivered to my residence. **\$20 Setup Fee Applies***

☐ I **ONLY** want CDM Internet service delivered to my residence. **\$70 Setup Fee Applies (\$20 Setup & \$50 modem)***

☐ I **ONLY** want CDM Movie service. ☐ Family OR ☐ Individual

☐ I want to Bundle CDM Services as shown below:

☐ CDM Television* ☐ CDM Internet* ☐ CDM Movie ☐ Family OR ☐ Individual

*** Note: Setup Fees along with Monthly CDM Subscription fee is due upon submission of Election Form.**

2. NAME AND ADDRESS INFORMATION

<i>Permanent Detailed Personnel Only</i>	<i>Student Personnel Only*</i>
Name:	Name:
Last 4 SSN:	Last 4 SSN:
Home Address:	Barracks Name:
Home Phone #:	East or West:
Work Address:	Room #:
Work Phone #:	School Attending:
Work Email :	Graduation Date:
	Contact Phone #:
	Email Address:

***Note: Students must notify MWR of when they are leaving so we may disconnect service to your room. If we don't receive word that you have graduated then we will assume that you are still here and continue to bill you monthly. Additionally, each barracks room may have only one student name associated with Television and/or Internet service to that room.**

3. INITIAL PAYMENT OPTIONS AND POLICIES FOR TELEVISION / INTERNET / MOVIE SERVICES

- You will have a number of ways to make payment for your monthly CDM services to you or your residence. You may pay by check, money order/cashier's check, credit card (Visa/MC) or by cash. **It is highly recommended that you do not send cash through the mail.** The payment amount due each month is \$45.00 for television service only, \$25.00 for internet service only and \$30.00 or \$15.00 for family / individual respectively for movie service. If you have selected to bundle CDM services the monthly amount due is the sum of each bundled service minus a discount of \$5 for 2 bundled services or minus a discount of \$10 for 3 bundled services. Registrations for service after the 15th of the month will require an initial payment of the remaining current month and the full next month payment. Payments are due on the 1st of each month. Payments received later than the 10th of the month a \$5.00 late fee will be added to your payment due. If payment due is not received by the 1st of the next month your selected service(s) will be disconnected and/or discontinued until full payment is received. A \$20.00 disconnection fee will be added to your payment due for failure to pay for Television and/or Internet service. To reconnect your Television and/or Internet service on a future date, you must pay all unpaid fees plus you will be charged a \$20.00 reconnection fee. For complete details on all CDM services offered, please consult the CDM Services Guide available at the MWR Customer Service Office or online at www.uscg.mil. Housing residents, wishing to have Satellite pay-per-view, NFL Sunday Ticket or other sports packages, must contact DirecTV for this service and be billed separately by DirecTV. Barrack residents will not have the opportunity to obtain satellite TV service in their rooms. Fees are subject to change.
- If payment is by check/money order/cashier checks, please make them payable to: MWR
- If you would like to automatically make your payments on a monthly basis by credit card (Visa/MC), complete and sign a Credit Card Payment Authorization Form and we will automatically charge your credit card monthly on the first business day of each month.

 Signature and Date

4. TERMS OF SERVICE AGREEMENT (TOSA)

General Use Policy

The use of Compass Digital Media (CDM) services for orchestration of or participation in any abuse of the MWR or any other network, system, or service is expressly forbidden and is grounds for account termination and possible legal action. Any action which interferes with the MWR or other networks or which affects the use of or access to any network is likewise expressly forbidden. MWR retains at all times the right to determine what constitutes network abuse. Examples include but are not limited to:

- Attempts to hack the MWR network or any other network or system
- Port scanning
- Use of "Cracking" software or techniques
- Dissemination of viruses or other malware
- Provocation of attacks on the MWR network or any other network
- Conduct which causes MWR to be blocked by another provider or which causes MWR to be placed on a "block list"
- Flooding MWR or any other network with traffic for the purpose of disrupting service
- Mail bombing

MWR customers must also comply with the acceptable use policies of our upstream providers, Sonic.net (<http://www.sonic.net>), UUNET (<http://www.uu.net>) and Cable and Wireless (<http://cw.com>)

File Server Restriction

MWR customers are prohibited from using our service for the purpose of operating a dedicated internet file server or web server.

Use of Copyrighted Material

MWR is obligated to comply with the Digital Millennium Copyright Act of 1998 (DCMA). The following activities are violations of the DMCA, if done without the permission of the copyright owner:

- Copying and sharing images, music, movies, or any other copyrighted material, either by placing in a shared network folder, or through the use of peer-to-peer (P2P) file sharing software
- Posting or plagiarizing copyrighted material on your personal web space
- Downloading any song, movie, software, etc. which you have not legally purchased from the copyright owner

Violation of the copyright law can lead to civil liability of up to \$150,000 for each act of willful infringement. Criminal liability is punishable by up to 3 years in prison and a \$250,000 fine for a *first offense*. Finally, copyright violators will be subject to CG discipline. MWR does not police copyright violations, nor monitor internet usage, but will cooperate with law enforcement agencies when required.

Access to Consent

MWR functions as a common carrier and does not monitor or interrupt our users' activities, exert editorial control over their content, or censor them in their content. Material can be found on the internet or in Usenet news groups, etc., that some customers may find objectionable; MWR is not responsible for any content available via MWR accounts or services. Any limitation of access to content is at all times the responsibility of the account holder and MWR shall not be held responsible for access to material that an account holder deems inappropriate.

Billing Cycle

Payments are due monthly, on the 1st. All services must be pre-paid before they will be provided. Payments are credited from the account due date, not from the date the payment is received. If payment is not received on or before the 10th, the account will be subject to a \$5 late fee. If payment is not received by the close of business on the 1st of the following month, the account will be considered delinquent and service will be terminated. Delinquent television and or Internet accounts will be subject to a \$20 disconnect fee in addition to the \$5 late fee. In order to regain good standing, television and/or internet account holders will be required to pay a \$20 reconnection fee as well.

Television/Internet Work Orders

Please report any service issues to the MWR Customer Service Center. Office hours are Monday – Friday 8:00am – 7:00pm, Saturday from 8:00am – 1:00pm, and Sunday from 1:00pm – 6:00pm. The Office is closed on all Federal Holidays. Service issues may be reported in person to the MWR Customer Service Counter in Building 250, by phone by calling 765-7341, or by email at jason.s.vanzant@uscg.mil.

Signature and Date